

## Temple University Summer Education Camps – Policies Summer 2021

### Withdrawals/Refunds/Cancellation Policies

#### **If you need to cancel:**

You must request a withdrawal in writing **at least 3 weeks prior** to the starting date of the camp session, for any reason. Written withdrawal requests received less than 3 weeks prior to the camp starting date will not be entitled to any refunds\*; however, a transferrable credit to another camp session may be possible upon approval of the Associate Vice Provost, University College. Withdrawals requested at least 3 weeks prior to the start date will receive a refund minus a withdrawal fee, based on the schedule below, according to the price of the camp:

- Up to \$499 = \$50 withdrawal fee
- \$500 to \$999 = \$100 withdrawal fee
- \$1,000 to \$1,575 = \$200 withdrawal fee

If Temple University needs to cancel a camp due to low enrollment, you can transfer to other available camp session (in-person or online). Or you can receive a 100% refund of the original payment amount.

#### **\*If you need to cancel due to a confirmed or suspected case of COVID-19, less than 3-weeks out:**

If your child is infected or exposed to COVID-19 and is not able to start or return to an existing in-person camp session, we can transfer the camp registration fees to a future, available, camp session, either in-person or online. If it is not feasible to transfer to a future camp session, you may request a refund, minus the appropriate withdrawal fee, as outlined above.

#### **If Temple needs to cancel camps due to COVID-19:**

- If Temple University needs to cancel or close camps due to state, county or school health mandates, **prior** to the starting session of the camp, we will work to transition in-person camps to online sessions. If online camp sessions don't meet your needs, you can request a full refund.
- If Temple University needs to cancel or close camps due to state, county or school health mandates, **during** a camp session, we will work to transition in-person camps to online sessions. If online camps don't meet your needs, you can request a prorated refund based on the number of days cancelled.

NOTE: If Temple University needs to cancel or close in-person camps due to state, county, or school health mandates, we will do our best to transition all in-person camps to live, online virtual camps.

**Health and Safety Statement Summer 2021 – COVID-19 Related Policies**

Temple University is planning to hold a select number of summer camps at the Ambler campus. We recognize how important the health and safety of our campers and camp staff are. The following policies will be in place for Summer 2021:

- In-person, on-campus camps at the Temple University Ambler campus will practice social distancing, and all camp staff and campers must wear masks when indoors. Campers may remove masks when outdoors and appropriately socially distanced, and when eating or drinking. Of course, if a camper wishes to keep their mask on at all times, they are welcome to do so.
- We will encourage campers to wash their hands frequently or use hand sanitizer. Hand-washing breaks will be scheduled throughout the day and hand sanitizer will be available throughout the Ambler campus, in indoor and outdoor settings.
- We will work to incorporate outdoor classrooms into our daily camp activities. We will attempt to schedule most of the camp activities for youth in grades 2 to 7 in outdoor settings.
- We will perform daily health screenings. Campers and camp staff will be temperature checked daily. Parents will be asked a series of daily health screening questions when campers arrive for camp.

If situations change and we are not able to hold camps in-person, on-campus, all camps will be transitioned to live, online camps.

If your child or anyone in your household is experiencing symptoms of COVID-19 or has been exposed to someone with COVID-19, please do not send your child to camp. Please contact the Office of Non-Credit and Continuing Education at 267-468-8500 or [ncce@temple.edu](mailto:ncce@temple.edu) to let us know.

Any individual who presents as symptomatic while at camp will be immediately isolated from other children and staff and will be supervised by the program director. The child's parent/guardian will be contact immediately and will need to pick up their child from camp.

If a case of COVID-19 exposure or illness occurs at camp, all families of potentially exposed children will be notified via email and/or phone. Please make sure that your contact information is correct on your account and that you complete the necessary emergency contact information on the camp waiver/questionnaire.